

# Additional News

Para ver esta información **en español**, por favor escanee el código QR o visite [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com).



## Here to help

During times of financial uncertainty, we have resources to help with utility bills. Please reach out to our customer care team at 1-800-782-2506, scan the QR code below, or visit [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com).



## Safety



## Preparing for fire season

Liberty is committed to maintaining and operating a safe and resilient power grid for our communities. As fire season begins, we want to share some of the safety measures we are taking to reduce the risk of wildfire for our communities.

A public safety power shutoff (PSPS) is a last-resort safety procedure used to proactively turn off power when and where conditions present an increased wildfire risk.

An emergency de-energization is when there is an existing wildfire, and Liberty may turn off power immediately if that wildfire threatens infrastructure or when requested by firefighting agencies.

## Update your contact information to receive updates

Liberty will attempt to provide customers that may be impacted by a PSPS with as much notice as possible. For this reason, **it is important to keep your email and phone number up to date so you don't miss alerts**. To verify your information is correct or update your contact information, **scan the QR code** or call 1-800-782-2506 and a customer representative can assist you.



Our notification system will text, email, and call the contact information listed on your account. Confirming you receive these notifications is important.

**Please add these contacts to your phone and email so you don't miss the alerts:**

Phone: 888-858-1081 | Email: [liberty@notifications.onsolve.com](mailto:liberty@notifications.onsolve.com)

**Here's how to confirm you received our message:**

Text: Reply with the number 1 | Email: Click the link in the email | Phone: Press 1 at the end of the call



## Notice of Liberty's Rate Increase Request

**Liberty's Joint Small and Multi-Jurisdictional Utilities (SMJU) Energy Savings Assistance (ESA) and California Alternate Rates for Energy (CARE) Programs 2028-2033 Funding Application to the California Public Utilities Commission (CPUC) A.26-06-008**

### What is Being Requested?

Liberty is requesting an increase in revenue of \$17.3 million for the program cycle 2028-2033 to fund the CARE and ESA programs. This increase will be reflected in the Public Purpose Programs (PPP) surcharge. The increase will be the same for all non-CARE customer classes

### How Would This Impact Residential Customers?

If the request is approved, the average non-CARE residential customer using 669 kWh per month would see a bill increase of less than \$1.00 per month or 0%. The actual impact will vary based on usage, baseline territory, and other factors.

### Additional Information

You can read more about the utility's request and make public comment by visiting [apps.cpuc.ca.gov/c/2606008](https://apps.cpuc.ca.gov/c/2606008). For questions about participating in CPUC matters, you can contact the Public Advisor's Office at [Public.Advisor@cpuc.ca.gov](mailto:Public.Advisor@cpuc.ca.gov), 1-866-849-8390, or 505 Van Ness Ave., San Francisco, CA 94102. Please reference A. 26-06-008 in any communication with the CPUC.

### Questions About the Request

For questions about this application, please contact Liberty at [Elly.odoherty@libertyutilities.com](mailto:Elly.odoherty@libertyutilities.com), (800) 782-2506, or 933 Eloise Avenue, South Lake Tahoe, CA 96150.